

Abstract

Purpose

The purpose of this research is to improve the quality of discharge planning by implementing the discharge planning promotion program so that all Ward C nurses at Hospital A understand the discharge planning process while the leader and staff nurses can exercise their roles respectively.

Methods

In this study, we evaluated the effect of the discharge planning program for Ward C by assessing the implementation outcomes and clinical outcomes. For program implementation, discharge planning seminars, internal conference at the time of hospitalization and reflection meetings were held. All nurses at ward C attended these meetings, and the QI cycle was carried out once a month for 3 times. During QI cycle period, we collected and analyzed outcome data and reported the results.

Results

Twenty-nine nurses participated in our discharge planning promotion program. The degree of satisfaction of 31 patients and their families who received discharge planning from June to September 2019 was evaluated. A chart present whether a discharge planning process was performed by us smoothly. Contents with perspectives of "screening", "re-assessment", " discharge preparation plan " and "cooperation with a foreign nurses" were included. As a result, the number of discharge planning cases increased from May when the discharge planning promotion program was launched. In September, there were 87 "screening" cases, 81 "re-assessment" cases and 21 "documented discharge planning plan" cases.

Conclusions

The feasibility, fidelity, appropriateness, acceptability, and reach of discharge planning program have been improved by promoting this program among the nurses of Ward C. The process of discharge planning has become smooth through nurses' intervention and the leader nurse's role has been strengthened. The degree of satisfaction of the patients and their families has also increased.